

SECURITY PROCEDURES



01905 342051



intel@safergems.org.uk



www.safergems.org.uk

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HOLE IN THE WALL ATTACKS: TOP 10 TIPS

SINCE 2018 SAFERGEMS HAS RECORDED A SIGNIFICANT NUMBER OF BURGLARIES NATIONWIDE WHERE ENTRY
HAS BEEN GAINED THROUGH EXTERNAL WALLS AND NEIGHBOURING PROPERTIES.

It is vitally important to pick these intrusions up by alarm systems and where installed, monitored CCTV. On occasion alarms have not gone off as intruders have made use of blind spots where counters and other furniture have blocked the view of alarm detectors.

A regular review of all security and procedures is always encouraged, with particular attention to the space and perimeter alarm detection.

Are there any movement detector blind spots caused by showcases and other furniture?

Are any detectors being obscured by items on shelves or on top of cabinets?

Have your premises had new furniture after the original alarm installation, creating blind spots not present when alarm detection was originally designed?

Can vibration detectors be installed on walls?

Most alarm systems are set up to require two independent detectors to be triggered before police are able to respond. If a safe is against an external or party wall with neighboring buildings, they need to have a safe limpet and a vibration detector on the wall. There have been attacks into the rear of safes which have not been picked up by alarm detectors.

If you have a security fogging system, is it connected to the intruder alarm detection as well as the personal attack buttons?

Do you have any target goods on the entry/exit route of the alarm? Hopefully not.

The intruder alarm detection which triggers security fogging should not be on the entry/exit route on the alarm system.

If you're next door to an unoccupied building, or one which becomes unoccupied even for a short time, regularly check its security where possible to look for signs of a break in - this is often the precursor to a hole in the wall attack on your store.

Empty rooms also need alarm detection equipment. The sooner an intruder is detected the sooner the police can be called. Alarm vacant spaces can be utilised by intruders to lie in wait for owners to open up in the mornings.

THESE ARE JUST SOME EXAMPLES OF THINGS TO BE TAKEN INTO CONSIDERATION. IF YOU ARE UNSURE ABOUT YOUR ALARM PROTECTION COVERAGE, CONTACT YOUR INSURANCE BROKER OR ALARM COMPANY FOR ADVICE.

PLEASE CONTACT YOUR INSURANCE BROKER <u>BEFORE</u> MAKING ANY ALTERATIONS TO ANY SECURITY AT YOUR STORE OR CHANGING YOUR ALARM PROVIDER TO ENSURE COMPLIANCE WITH POLICY TERMS AND CONDITIONS.